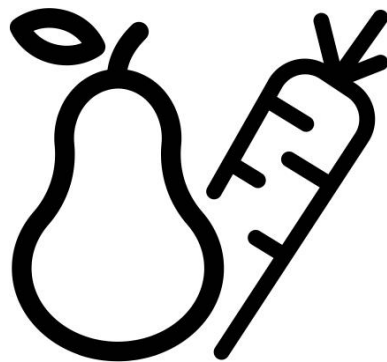




## **Combi Fridge-Freezer**

User instructions



**CNG4601DVPS**

EN



## Please read these instructions first before using you appliance

Thank you for choosing a Beko appliance.

Please take some time to read this user manual before using your appliance, to ensure you know how to safely operate the controls and functions.

Carefully follow all unpacking and installation instructions to ensure the appliance is correctly connected and fitted prior to use.

Please write your product model and serial number on the last page of this user manual, and store in a safe location close to the appliance for easy future reference. This user manual may also be applicable for several other models. Differences between models will be listed.

If you have any questions or concerns, please call our contact centre or find help and information online at [www.beko.co.uk](http://www.beko.co.uk)

### Explanation of symbols used throughout this User Manual



- The terminal in the plug is marked with the symbol.



- The freezer compartment is marked with the symbol.



- Important information or useful tips.



- Warning against dangerous conditions for life and property.



- Symbol for waste electrical and electronic equipment.



### **WARNING!**

In order to ensure a normal operation of your refrigerating appliance, which uses a completely environmentally friendly refrigerant the R600a (flammable only under certain conditions) you must observe the following rules:

- Do not hinder the free circulation of the air around the appliance.
- Do not use mechanical devices in order to accelerate the defrosting, others than the recommended by the manufacturer.
- Do not destroy the refrigerating circuit.
- Do not use electric appliances inside the food keeping compartment, other than those that might have been recommended by the manufacturer.

#### Recycling



This product bears the selective sorting symbol for waste electrical and electronic equipment (WEEE).

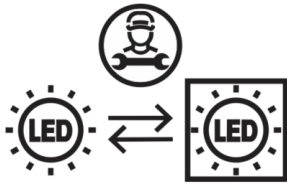
This means that this product must be handled pursuant to European Directive 2012/19/UE in order to be recycled or dismantled to minimize its impact on the environment.

For further information, please contact your local or regional authorities.

Electronic products not included in the selective sorting process are potentially dangerous for the environment and human health due to the presence of hazardous substances.

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This product is equipped with a lighting source of the "G" energy class. The lighting source in this product shall only be replaced by professional repairers.

Congratulations on your choice of a **beko** quality Appliance which has been designed to give you service for many years.

**WARNING !  
IMPORTANT !**

DO NOT connect your appliance to the electricity supply until all packing and transit protectors have been removed.

Leave to stand for at least 4 hours before switching on to allow compressor oil to settle if transported horizontally.

If you are discarding an old refrigerator with a lock or latch fitted to the door, disable the lock/latch, ensure that it is left in a safe condition to prevent the entrapment of children.

This fridge/freezer must only be used for its intended purpose i.e the storing of edible foodstuff.

Do not dispose of the appliance on a fire. At BEKO, the care and protection of our environment is an ongoing commitment. This appliance which is among the latest range introduced is particularly environment friendly. Your appliance contains non CFC / HFC natural substances in the cooling system (Called R600a) and in the insulation (Called cyclopentane) which are potentially flammable if exposed to fire. Therefore, take care not to damage, the cooling circuit / pipes of the appliance in transportation and in use. In case of a damage do not expose the appliance to fire, potential ignition source and immediately ventilate the room where the appliance is situated.

We suggest you contact your local authority for disposal information and facilities available.

To obtain the best possible performance and trouble free operation from your appliance it is very important to carefully read these instructions.

On delivery, check to make sure that the product is not damaged and that all the parts and accessories are in perfect condition.

Ensure that the plug remains readily accessible.

We do not recommend the use of extension leads and multi-way adapters.

Failure to observe these instructions may invalidate your right to free service during the guarantee period.

**WARNING-** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

**WARNING-** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

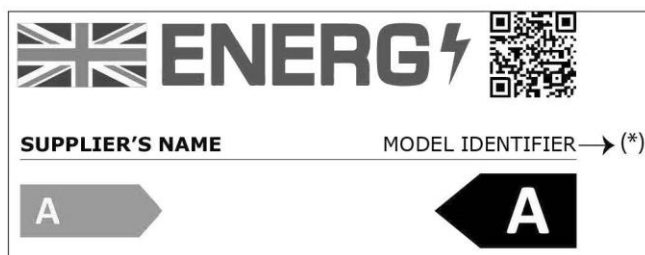
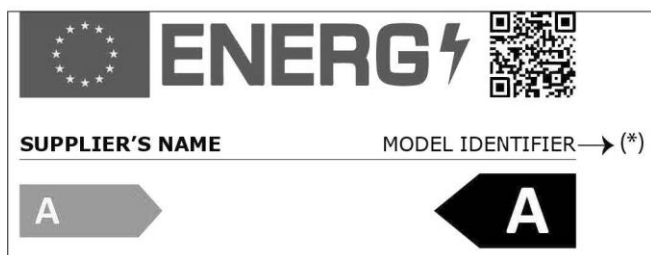
**WARNING-** Do not damage the refrigerant circuit.

**WARNING-** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

We suggest you keep these instructions in a safe place for easy reference.

## Information

The model's technical information can be retrieved by scanning the QR code on the Energy label and proceeding to the website entering the model identifier.



## ELECTRICAL REQUIREMENTS

Before you insert the plug into the wall socket make sure that the voltage and the frequency shown in the rating plate inside the appliance corresponds to your electricity supply.

Rating label is on the left hand side of fridge inner liner.

We recommend that this appliance is connected to the mains supply via a suitable switched and fused socket in a readily accessible position.

**WARNING:** When positioning the appliance ensure the supply cord is not trapped or damaged.

Should the mains lead of the appliance become damaged or should it need replacing at any time, it must be replaced by a special purpose made mains lead which can only be obtained from a BEKO Authorised Service Agent.

### **WARNING! THIS APPLIANCE MUST BE EARTHED**

If the fitted moulded plug is not suitable for your socket, then the plug should be cut off and an appropriate plug fitted. Destroy the old plug which is cut off as a plug with bared cord could cause a shock hazard if inserted into a socket elsewhere in the house.

The moulded plug on this appliance incorporates a 13 A fuse. Should the fuse need to be replaced an ASTA approved BS 1362 fuse of the same rating must be used. Do not forget to refit the fuse cover. In the event of losing the fuse cover the plug must not be used until a replacement fuse cover has been fitted. Colour of the replacement fuse cover must be the same colour as that visible on the pin face of the plug. Fuse covers are available from any good electrical store.

**WARNING:** Do not locate extension sockets or charging transformers/power supplies or Lithium-Iron battery operated products adjacent to the compressor as they could overheat.

## IMPORTANT! FITTING A DIFFERENT PLUG

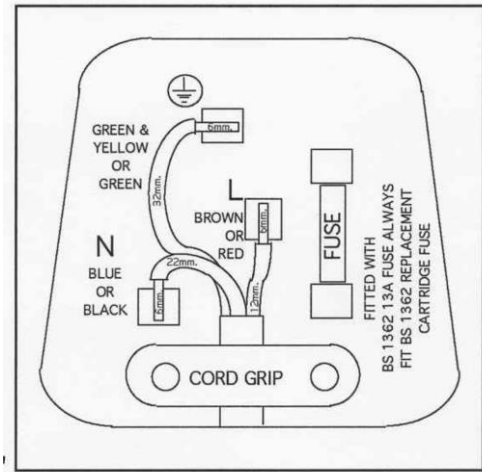
As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug proceed as follows: (See diagram).

1. Connect the green-yellow or green (Earth) wire to the terminal in the plug marked 'E' or with the symbol or coloured green and yellow or green.
2. Connect the blue (Neutral) wire to the terminal in the plug marked 'N' or coloured black.
3. Connect the brown (Live) wire to the terminal in the plug marked 'L' or coloured red.

With alternative plugs a 13 A fuse must be fitted either in the plug or adaptor or in the main fuse box.

If in doubt contact a qualified electrician.

**WARNING:** Do not locate extension sockets or charging transformers/power supplies or Lithium-Iron battery operated products adjacent to the compressor as they could overheat.



## TRANSPORTATION INSTRUCTIONS

1. The appliance should be transported only in an upright position. The packing as supplied must be intact during transportation.
2. If during the course of transport the appliance has to be transported horizontally, it must only be laid on its left hand side when standing in the front of the appliance. After bringing it to upright position, it must not be operated for at least 4 hours to allow the system to settle.
3. Failure to comply with the above instructions could result in damage to the appliance, for which the manufacturer will not be held liable.
4. The appliance must be protected against rain, moisture and other atmospheric influences.
5. When positioning your appliance take care not to damage your flooring, pipes, wall coverings etc. Do not move the appliance by pulling by the door or handle.
6. Empty any water in the drain tray before moving. See section „Defrosting” and „Care & Cleaning” for further information.
7. Make sure that the defrost water pipe at the back of the product is fixed to the plastic evaporating pan on the top of the compressor, to avoid defrost water spillage on the floor.

### Important!

- Care must be taken while cleaning/carrying the appliance not to touch the bottom of the condenser metal wires at the back of the appliance, as this could cause injury to fingers and hands.
  - Do not attempt to sit or stand on top of your appliance as it is not designed for such use. You could injure yourself or damage the appliance.
  - Make sure that the mains cable is not caught under the appliance during and after moving, as this could damage the cable.
  - Do not allow children to play with the appliance or tamper with the controls.
- BEKO plc declines to accept any liability should the instructions not be followed.

## INSTALLATION INSTRUCTIONS

1. The space in the room where the appliance is installed must not be smaller than 10 cubic metres.

2. If the ambient temperature is below 0°C, the food in the fridge compartment will freeze. So, we recommend you don't use the fridge compartment in such low ambient conditions.

You can continue using the freezer compartment as usual.

3. Do not place the appliance near cookers, radiators or in direct sunlight as this will cause your appliance to work harder. If installed next to a source of heat or freezer, maintain the following minimum side clearances:

From Cookers	2" (50 mm)
From Radiators	12" (300 mm)
From Refrigerators or Larder Fridge	1" (25 mm)

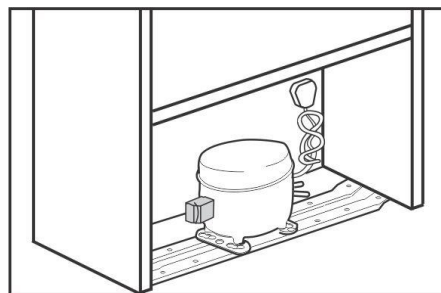
4. Refer to cleaning and care section to prepare your appliance for use.

5. A special receptacle is supplied to store the mains plug during transit.

The receptacle is fixed at the back of the cabinet, on the side of the compressor (see diagram).

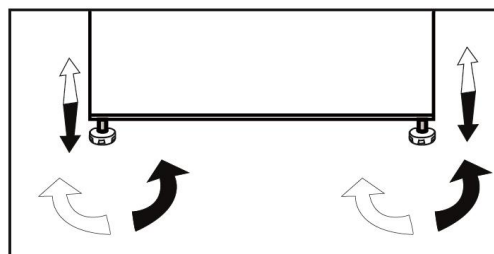
Gently remove the plug from the receptacle.

Never pull the mains cord, you may damage the appliance. In the case of transportation, ensure you locate the plug in the receptacle provided to avoid transit damage.



6. If your refrigerator is unbalanced;

You can balance your refrigerator by turning its front legs as illustrated in the figure. The corner where the leg exists is lowered when you turn in the direction of black arrow and raised when you turn in the opposite direction. Taking help from someone to slightly lift the refrigerator will facilitate this process.



### Changing the illumination Lamp

To change the Bulb/LED used for illumination of your refrigerator, call your Authorized Service.

The lamp(s) used in this appliance is not suitable for household room illumination. The intended purpose of this lamp is to assist the user to place foodstuffs in the refrigerator/freezer in a safe and comfortable way.

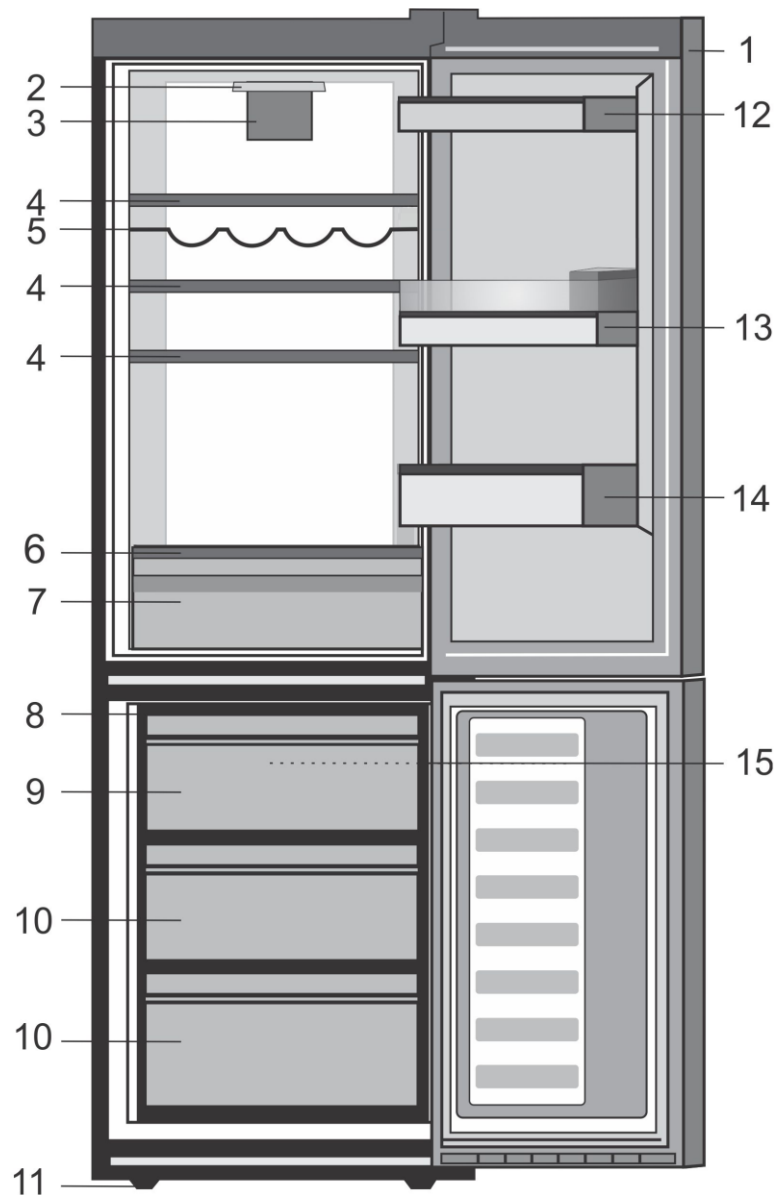
The lamps used in this appliance have to withstand extreme physical conditions such as temperatures below -20°C.

### Changing the door opening Direction

Door opening direction of your refrigerator can be changed according to the place you are using it. If this is necessary, please call your nearest Authorized Service.



## GETTING TO KNOW YOUR COMBI FRIDGE FREEZER



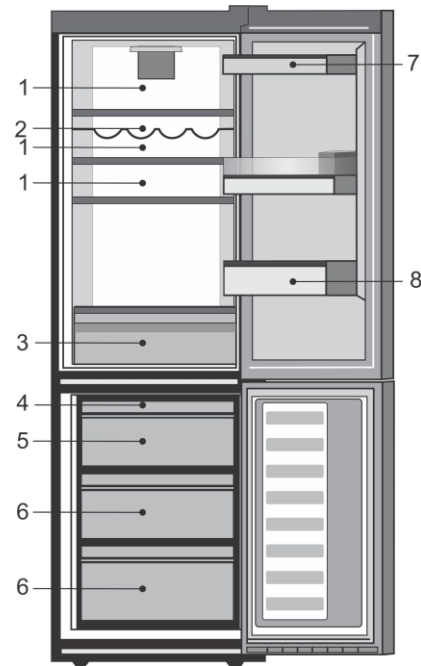
- |                               |   |
|-------------------------------|---|
| 1. Control panel              | 9. Compartment for quickly freezing       |
| 2. Interior light             | 10. Compartments for frozen foods keeping |
| 3. Fresh Food fan             | 11. Adjustable front feet                 |
| 4. Adjustable Cabinet shelves | 12. Shelf for jars                        |
| 5. Wine bottles support       | 13. Water dispenser reservoir             |
| 6. Cover glass                | 14. Shelf for bottles                     |
| 7. Salad crispers             | 15. Freezer fan                           |
| 8. Ice tray                   |   |

**i** Figures that take place in this instruction manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the pro have purchased, then it is valid for other models.

## SUGGESTED ARRANGEMENT OF FOOD IN THE YOUR COMBI

### Arrangement Examples (See diagram)

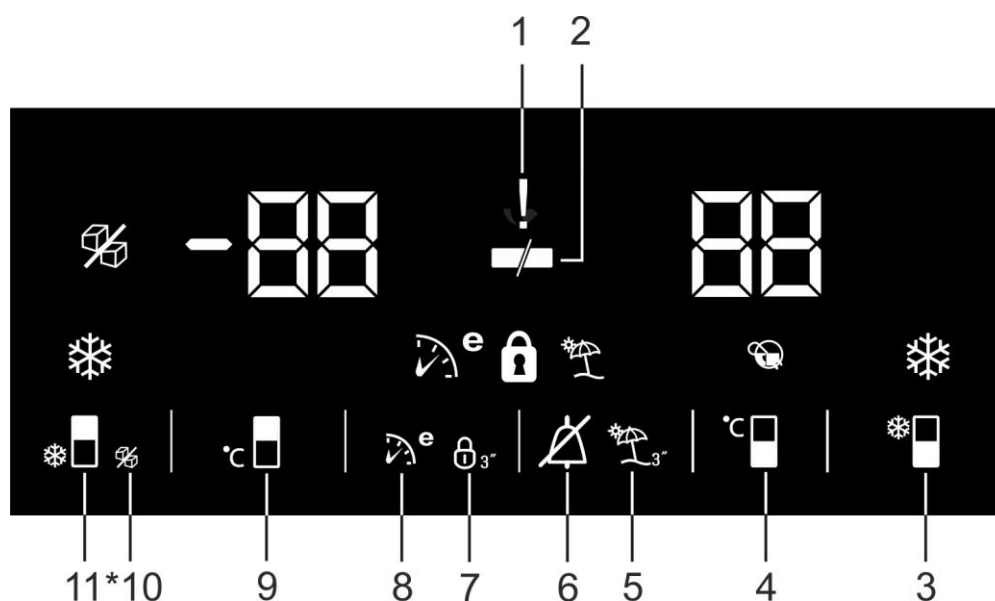
1. Baked, chilled cooked food, cans.
2. Wine bottles
3. Fruit, vegetables, salads
4. Making, storing ice cubes.
5. Frozen food and freezing of fresh food.
6. Frozen food.
7. Butter, cheese, eggs, small bottles, cans, tubes.
8. Tall, large bottles, beverages.



The following guidelines and recommendations are suggested to obtain the best results and storage hygiene.

1. The fridge compartment is for the short term storage of fresh food and drinks.
2. The freezer compartment is **\* \*\*** rated and suitable for the freezing and storage of pre frozen food. The recommendation for **\* \*\*** storage as stated on the food packaging should be observed at all times.
3. Cooked dishes must be stored in airtight covered containers.
4. Fresh wrapped produce can be placed on the shelf. Fresh fruit and vegetables should be cleaned and stored in the crisper bins.
5. Bottles can be placed in the door section.
6. To store raw meat, wrap in polythene bags and place on biofresh box. Do not allow to come into contact with cooked food to avoid contamination. For safety, only store raw meat for two to three days.
7. Keep the food packed wrapped or covered. Allow hot food and beverages to cool before placing them in the fridge. Do not store explosive substances. High proof alcohol must be stored upright in sealed containers. Left over canned food should not be stored in the can.
8. Fizzy drinks should not be frozen and products such as flavoured water ices should not be consumed too cold.
9. Some fruit and vegetables suffer damage if kept at temperatures near 0°C (biofresh box). Therefore wrap pineapples, melons, cucumbers, tomatoes and similar produce in polythene bags.
10. Place chilled cooked food and similar food near the rear of the fridge inner liner where the cold wall is located.
11. Shelves, racks, crisper bins, drawers, flaps, bottle grippers are all removable.
12. Do not leave frozen food at room temperature to thaw; the best way to defrost food is to put it in the fridge to thaw slowly. Make sure you avoid defrosting food or food juices drip onto other food.
13. For hygiene reasons, always wrap food using a suitable packaging material before storing in your appliance to avoid contact with the appliance surface.

# USING YOUR REFRIGERATOR



## Indicator Panel

Indicator panel allows you to set the temperature and control the other functions related to the product without opening the door of the product. Just press the inscriptions on relevant buttons for function settings.

### 1. Power failure/High temperature / error warning indicator

This indicator (!) illuminates during power failure, high temperature failures and error warnings.

During sustained power failures, the highest temperature that the freezer compartment reaches will flash on the digital display. After checking the food located in the freezer compartment (⚡) press the alarm off button to clear the warning.

Please refer to "remedies advised for troubleshooting" section on your manual if you observe that this indicator is illuminated.

### 2. Energy saving function (display off):


If the product doors are kept closed for a long time energy saving function is automatically activated after 1 minute and energy saving symbol is illuminated. (⚡ )

When energy saving function is activated, all symbols on the display other than energy saving symbol will turn off. When the Energy Saving function is activated, if any button is pressed or the door is opened, energy saving function will be canceled and the symbols on display will return to normal.

Energy saving function is activated during delivery from factory and cannot be canceled.

**i** \*Optional: The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

### 3. Quick fridge function


Press this button to activate or deactivate the quick cool function (  )

**i** Use quick cooling function when you want to quickly cool the food placed in the fridge compartment. If you want to cool large amounts of fresh food, activate this function before putting the food into the product.



**i** If you do not cancel it, quick cooling will cancel itself automatically after 1 hours or when the fridge compartment reaches to the required temperature.

**i** This function is not recalled when power restores after a power failure.

### 4. Fridge compartment temperature setting button

Press this button to set the temperature of the fridge compartment to 8, 7, 6, 5, 4, 3, 2, 1, 8... respectively. Press this button to set the fridge compartment temperature to the desired value. (  )


### 5. Vacation Function

In order to activate vacation function, press the this button (  ) for 3 seconds, and the vacation mode indicator (  ) will be activated.



When the vacation function is activated, “- -” is displayed on the fridge compartment temperature indicator and no active cooling is performed on the fridge compartment. It is not suitable to keep the food in the fridge compartment when this function is activated. Other compartments shall be continued to be cooled as per their set temperature.


To cancel this function press **Vacation function** button again.

### 6. Alarm off warning:


In case of power failure/high temperature alarm, after checking the food located in the freezer compartment press the alarm off button (  ) to clear the warning.

### 7. Key lock

Press key lock button (  3”) simultaneously for 3 seconds. Key lock symbol (  ) will light up and key lock mode will be activated. Buttons will not function if the Key lock mode is active. Press key lock button simultaneously for 3 seconds again. Key lock symbol will turn off and the key lock mode will be exited.


Press the **key lock** button if you want to prevent changing of the temperature setting of the refrigerator (  3”).

### 8. Eco fuzzy

Press and hold eco fuzzy button one times to activate eco fuzzy function. Refrigerator will start operating in the most economic mode at least 6 hours later and the economic usage indicator will turn on when the function is active (  ). Press and hold eco fuzzy function button for 3 seconds to deactivate eco fuzzy function.

This indicator is illuminated after 6 hours when eco fuzzy is activated.

### 9. Freezer compartment temperature setting button

Press this button to set the temperature of the freezer compartment to -18, -19, -20, -21, -22, -23, -24, -18... respectively. Press this button to set the freezer compartment temperature to the desired value. (  )

**10. 11.\*** These features are not active on your device (only on products with icematic machine).

## Using the water dispenser

### \*optional

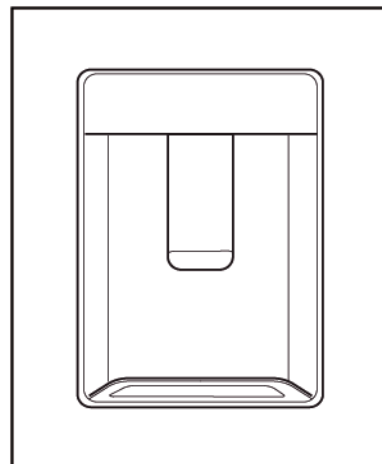
**i** It is normal for the first few glasses of water taken from the dispenser to be warm.

**i** If the water dispenser is not used for a long period of time, dispose of first few glasses of water to obtain fresh water.

1. Push in the lever of the water dispenser with your glass. If you are using a soft plastic cup, pushing the lever with your hand will be easier.
2. After filling the cup up to the level you want, release the lever.

**i** Please note, how much water flows from the dispenser depends on how far you depress the lever. As the level of water in your cup / glass rises, gently reduce the amount of pressure on the lever to avoid overflow.

If you slightly press the arm, the water will drip; this is quite normal and not a failure.



## Filling the water dispenser's tank

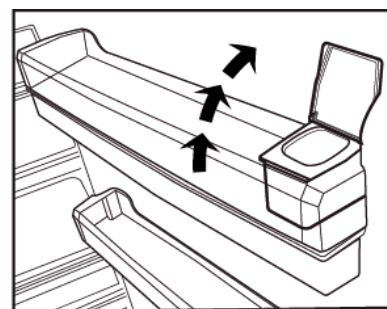
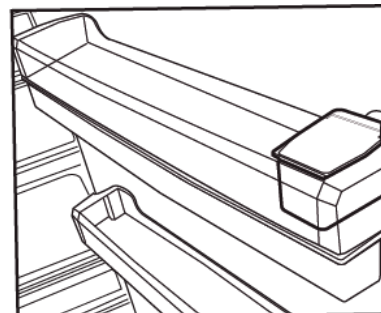
Water tank filling reservoir is located inside the door rack.

1. Open the cover of the tank.
2. Fill the tank with fresh drinking water.
3. Close the cover.

**i** Do not fill the water tank with any other liquid except for water such as fruit juices, carbonated beverages or alcoholic drinks which are not suitable to use in the water dispenser. Water dispenser will be irreparably damaged if these kinds of liquids are used. Warranty does not cover such usages.

Some chemical substances and additives contained in these kinds of drinks/liquids may damage the water tank.

**i** Use clean drinking water only.



**i** Capacity of the water tank is 3 liters;  
do not overfill.

### Cleaning the water tank

1. Remove the water filling reservoir inside the door rack.
2. Remove the door rack by holding from both sides.
3. Grab the water tank from both sides and remove it with an angle of 45°C.
4. Remove the cover of the water tank and clean the tank.

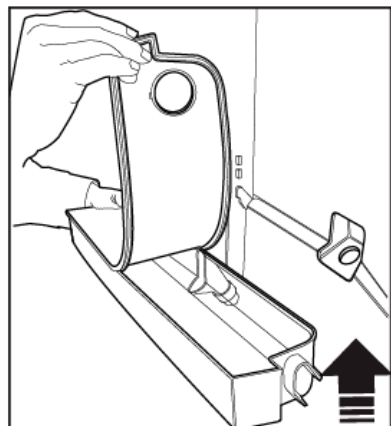
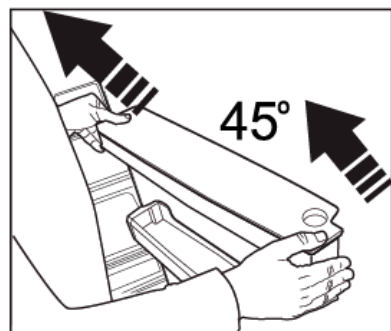
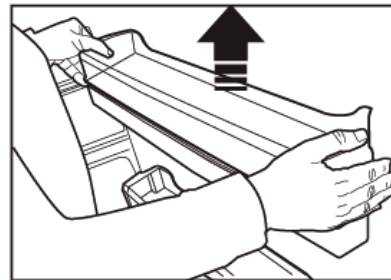
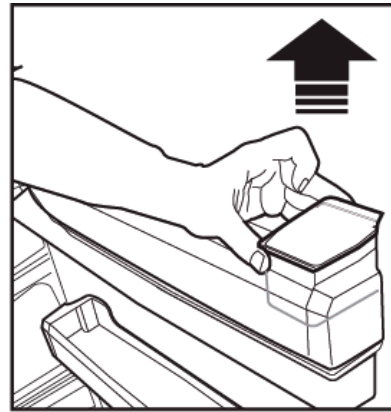
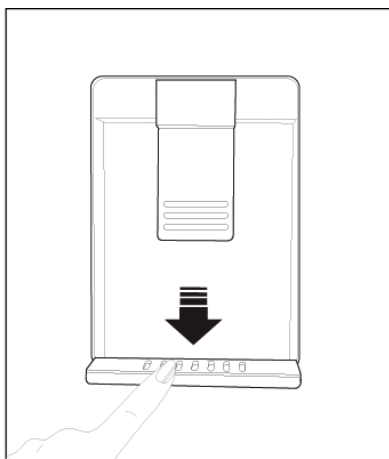
**i** Components of the water tank and water dispenser should not be washed in dishwasher.

### Drip tray

Water that dripped while using the water dispenser accumulates in the spillage tray.

Remove the plastic filter as shown in the figure.

With a clean and dry cloth, remove the water that has accumulated.





## Freezing fresh food

- Wrap or cover the food before placing them in the refrigerator.
- Hot food must cool down to the room temperature before putting them in the refrigerator.
- The foodstuff that you want to freeze must be fresh and in good quality.
- Foodstuff must be divided into portions according to the family's daily or meal based consumption needs.
- Foodstuff must be packaged in an airtight manner to prevent them from drying even if they are going to be kept for a short time.
- Materials to be used for packagings must be resistant to cold and humidity and they must be airtight. The packaging material of the food must be at a sufficient thickness and durability. Otherwise the food hardened due to freezing may puncture the packaging. It is important for the packaging to be closed securely for safe storage of the food.
- Frozen food must be used immediately after they are thawed and they should never be re-frozen.
- Placing warm food into the freezer compartment causes the cooling system to operate continuously until the food is frozen solid.
- Please observe the following instructions to obtain the best results.
  1. Do not freeze too large quantities of food at one time. The quality of the food is best preserved when it is frozen right through to the core as quickly as possible.
  2. Take special care not to mix already frozen food and fresh food.
  3. Make sure raw foods are not in contact with cooked foods in the fridge.

4. Maximum frozen food storage volume is achieved without using the drawers provided in the freezer compartment. Energy consumption of your appliance is declared while the freezer compartment is fully loaded on shelves without the use of the drawers.

5. It is recommended that you place foodstuffs on top shelf of freezer for initial freezing.

## Dual cooling system

Your refrigerator is equipped with two separate cooling systems to cool the fresh food compartment and freezer compartment. Thus, air in the fresh food compartment and freezer compartment do not get mixed. Thanks to these two separate cooling systems, cooling speed is much higher than other refrigerators. Odors in the compartments do not get mixed. Also additional power saving is provided since the defrosting is performed individually.

## Making ice cubes

Fill the ice - cube tray 3/4 full with water and place it in the Ice Bank. Loosen frozen trays with the handle of a spoon, never use sharp edged objects such as knives, forks. Store ice-cubes in the Ice Bank.

**Note:** If freshly made ice cubes are not consumed for several weeks and stored in Ice Bank, they will slowly reduce in size and eventually disappear completely.

Freezer Compartment Setting	Fridge Compartment Setting	Explanations
-18°C	4°C	This is the normal recommended setting.
-20, -22 or -24°C	4°C	These settings are recommended when the ambient temperature exceeds 30°C.
Quick Freeze	4°C	Use when you wish to freeze your food in a short time. It is recommended to be used to maintain the quality of meat and fish products.
-18°C or colder	2°C	If you think that your fridge compartment is not cold enough because of the hot conditions or frequent opening and closing of the door.
-18°C or colder	Quick Fridge	You can use it when your fridge compartment is overloaded or if you wish to cool down your food rapidly. It is recommended that you activate quick fridge function 4-8 hours before placing the food.

## Recommendations for preservation of frozen food

- Pre-packed commercially frozen food should be stored in accordance with the frozen food manufacturer's instructions in a frozen food storage compartment.
- To ensure that the high quality supplied by the frozen food manufacturer and the food retailer is maintained, following points should be noted:
  1. Put packages in the freezer as quickly as possible after purchase.
  2. Ensure that contents of the package are labeled and dated.
  3. Do not exceed "Use By", "Best Before" dates on the packaging.

## Defrosting

The freezer compartment defrosts automatically.

## Placing the food

Freezer compartment shelves	Various frozen food such as meat, fish, ice cream, vegetables and etc.
Egg holder	Egg
Fridge compartment shelves	Food in pans, covered plates and closed containers
Fridge compartment door shelves	Small and packaged food or drinks (such as milk, fruit juice and beer)
Crisper	Vegetables and fruits
Fresh zone compartment	Delicatessen products (cheese, butter, salami and etc.)



## Deep-freeze information

Food must be frozen as rapidly as possible when they are put in the freezer in order to keep them in good quality.

The TSE norm requires (according to certain measurement conditions) the refrigerator to freeze at least 4.5 kg of foodstuff at 32°C ambient temperature to -18°C or lower within 24 hours for every 100-liters of freezer volume.

It is possible to preserve the food for a long time only at -18°C or lower temperatures.

You can keep the freshness of food for many months (at -18°C or lower temperatures in the deep freeze).

### **WARNING!** ⚠

- Foodstuff must be divided into portions according to the family's daily or meal based consumption needs.
- Foodstuff must be packaged in an airtight manner to prevent them from drying even if they are going to be kept for a short time.

Materials necessary for packaging:

- Cold resistant adhesive tape
- Self-adhesive label
- Rubber rings
- Pen

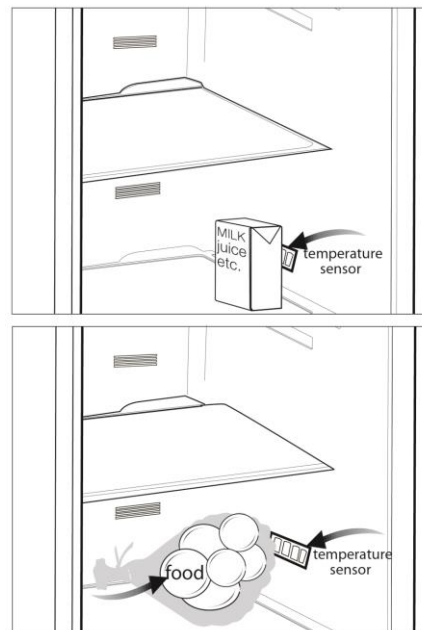
Materials to be used for packaging the foodstuff must be tear-proof and resistant to cold, humidity, dour, oils and acids.

Foodstuff to be frozen should not be allowed to come in contact with the previously frozen items to prevent their partial thawing. Thawed out food must be consumed and must not be frozen again.

## Recommendations for the fresh food compartment

### **\*optional**

- Do not allow the food to touch the temperature sensor in fresh food compartment. To allow the fresh food compartment keep its ideal storage temperature, sensor must not be hindered by food.
- Do not place hot foods in the produ



## Harvest Fresh

Fruits and vegetables stored in crispers illuminated with the HarvestFresh technology preserve their vitamin content (vitamin A and C) for a longer time thanks to the blue, green, red lights and dark cycles, which simulate a day cycle.

*If you open the door of the refrigerator during the dark period of the HarvestFresh technology, the refrigerator will automatically detect this and enable the blue, green or red light to illuminate the crisper for your convenience. After you have closed the door of the refrigerator, the dark period will continue, representing the night time in a day cycle.*

ct.

## CLEANING AND CARE

1. We recommend that you switch off the appliance at the socket outlet and pull out the mains plug before cleaning.
2. Never use any sharp instruments or abrasive substances, soap, household cleaner, detergent or wax polish for cleaning.
3. Use luke warm water to clean the cabinet of the appliance and wipe it dry.
4. Use a damp cloth wrung out in a solution of one teaspoon of bicarbonate of soda to one pint of water to clean the interior and wipe it dry.
5. Make sure that no water enters the temperature control box.
6. If the appliance is not going to be used for a long period of time, switch it off, remove all food, clean it and leave the door ajar.
7. Any dust that gathers on the condenser, which is located at the back of the appliance, should be removed once a year with a vacuum cleaner.
8. Check door seals regularly to ensure they are clean and free from food particles.
9. Never:
  - Clean the appliance with unsuitable material; eg petroleum based products.
  - Subject it to high temperatures in any way, Scour, rub etc., with abrasive material.
10. Removal of door tray :
  - To remove a door tray, remove all the contents and then simply push the door tray upwards from the base.
11. Make sure that the special plastic container (drain tray) at the back of the appliance which collects defrost water is clean at all times. If you want to remove the tray to clean it follow the instructions below:
  - Switch off at the socket outlet and pull out the mains plug.
  - Push the lug down with the tip of a screw driver & pull out with a jerk movement.
  - Clean the drain tray and wipe it dry.
  - Reassemble, reversing the sequence and operations
12. To remove a freezer drawer, pull it as far as possible, tilt it upwards and then pull it out completely.
13. To remove the freezer flap door, first open the door 3" and then gently pull it off.
  - Make sure that the flap is in place before closing the freezer door.
14. Avoid spillage of food particularly small items like rice, peas, beans through the fan guard as they may cause the cooling system to block and therefore operate less efficiently.

## DO'S AND DON'TS

- Do-** Clean and defrost your appliance regularly (See "Cleaning and Care").
- Do-** Keep raw meat and poultry below cooked food and dairy products.
- Do-** Take off any unusable leaves on vegetables and wipe off any soil.
- Do-** Leave lettuce, cabbage, parsley and cauliflower on the stem.
- Do-** Wrap cheese firstly in greaseproof paper and then in a polythene bag, excluding as much air as possible. For best results, take out of the fridge compartment an hour before eating.
- Do-** Wrap raw meat and poultry loosely in polythene or aluminium foil. This prevents drying.
- Do-** Wrap fish and offal in polythene bags.
- Do-** Wrap food with a strong odour or which may dry out, in polythene bags, or aluminium foil or place in airtight container.
- Do-** Wrap bread well to keep it fresh.
- Do-** Chill white wines, beer, lager and mineral water before serving.
- Do-** Check contents of the freezer every so often.
- Do-** Keep food for as short a time as possible and adhere to "Best Before" and "Use by" etc. dates.
- Do-** Store commercially frozen food in accordance with the instructions given on the packets.
- Do-** Always choose high quality fresh food and be sure it is thoroughly clean before you freeze it.
- Do-** Prepare fresh food for freezing in small portions to ensure rapid freezing.
- Do-** Wrap all food in aluminium foil or freezer quality polythene bags and make sure any air is excluded.
- Do-** Wrap frozen food immediately after purchasing and put it in to the freezer as soon as possible.
- Do-** Defrost food in the fridge compartment.
- Do-** Remove ice cream from the freezer 10-20 minutes before serving.

## DO'S AND DON'TS

**Don't**-Store bananas in your fridge compartment.

**Don't**-Store melon in your fridge. It can be chilled for short periods as long as it is wrapped to prevent it flavouring other food.

**Don't**-Cover the shelves with any protective materials which may obstruct air circulation.

**Don't**-Store poisonous or any dangerous substances in your appliance. It has been designed for the storage of edible foodstuffs only.

**Don't**-Consume food which has been stored for an excessive length of time.

**Don't**-Store cooked and fresh food together in the same container. They should be packaged and stored separately.

**Don't**-Let defrosting food or food juices drip onto food.

**Don't**-Leave the door open for long periods, as this will make the appliance more costly to run and cause excessive ice formation.

**Don't**-Use sharp edged objects such as knives or forks to remove the ice.

**Don't**-Put hot food into the appliance. Let it cool down first.

**Don't**-Put liquid-filled bottles or sealed cans containing carbonated liquids into the freezer, as they may burst.

**Don't**-Exceed the maximum freezing loads (4 kg in any 24 hours) when freezing fresh food.

**Don't**-Give children ice-cream and water ices direct from the freezer. The low temperature may cause 'freezer burns' on lips.

**Don't**-Freeze fizzy drinks.

**Don't**-Try to keep frozen food which has thawed; it should be eaten within 24 hours or cooked and refrozen.

**Don't**-Remove items from the freezer with wet hands.

**Don't**- Close the freezer door before placing the compartment cover in its place.

**Don't**- Leave frozen food at room temperature to thaw; the best way to defrost food is to put it in the fridge to thaw slowly. Make sure you avoid defrosting food or food juices drip onto other food.

## **ENERGY SAVING TIPS**

- 1- Ensure your appliance is installed in a well ventilated area.
- 2- Ensure the time between buying chilled/frozen food and placing them in your appliance is kept at minimum, particularly in summer. We recommend you use a cool bag or a special carrier bag to carry frozen food.
- 3- Do not leave the door (s) of your appliance open longer than necessary and ensure they are closed properly after each opening. .
- 4- Defrost frozen food in the fridge compartment, so that frozen food acts as an ice pack to assist cooling in the fridge.

## **PROBLEM SOLVING**

If the appliance does not operate when switched on, check whether:

- The plug is inserted properly in the socket and that the power supply is on. (To check the power supply to the socket, plug in another appliance).
- The fuse has blown/circuit breaker has tripped/main distribution switch has been turned off.
- The temperature control has been set correctly.
- New plug is wired correctly if you have changed the fitted moulded plug.

If the appliance is still not operating after the above checks, please refer to the section on "How To Obtain Service".

Please ensure that above checks have been made as a charge will be made if no fault is found.

# BEKO UK AND IRELAND STANDARD MANUFACTURER GUARANTEE TERMS AND CONDITIONS

Your new Beko product is guaranteed against faulty materials, defective components or manufacturing defects.

**The standard guarantee starts from the date of original purchase of the product, and lasts for a period of twelve (12) months unless Beko plc (the “Manufacturer”) agrees to extend the guarantee for the product in writing.**

**If you have purchased an American style Fridge freezer, the standard guarantee starts from the date of original purchase of the product, and lasts for a period of twenty four (24) months unless Beko plc (the “Manufacturer”) agrees to extend the guarantee for the product in writing.**

If you have any questions about the guarantee on your product (including how long it is valid), please contact your retailer or our contact centre on 0333 207 9710 (UK and Northern Ireland) or 01 862 3411 (Republic of Ireland)

This guarantee does not in any way diminish or affect your statutory rights in connection with the product. This guarantee is in addition to your statutory rights as a consumer. If you have any questions about these rights, please contact the retailer from which you purchased the product. In certain circumstances, it is possible that your statutory rights may offer additional or higher levels of protection than those offered under the terms of this guarantee.

## **What is covered by this guarantee?**

- Repairs to the product required as a result of faulty materials, defective components or manufacturing defects.
- Functional replacement parts to repair a product.
- The costs of a Beko Approved Engineer to carry out the repair.

## **What is not covered?**

- Transit and delivery damage.
- Cabinet or appearance parts, including but not limited to control knobs, flaps and handles.
- Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.
- Repairs necessary as a direct or indirect result of:
  - - Accidental damage, misuse or abuse of a product.
  - - An attempted repair of a product by anyone other than a Beko Approved Engineer (the “Engineer”).
  - - Installation or use of a product where such installation or use fails to meet the requirements contained in this guarantee or the User Instructions Booklet.
- Repairs to a product operated at any time on commercial or non-residential household premises (unless we have previously agreed to the installation environment).

This guarantee is limited to the cost of repairing the product. To the extent permitted by law, the Manufacturer does not accept and will not be held liable for any financial loss incurred in connection with the failure of any product to operate in accordance with the expected standards. Such financial loss includes but is not limited to loss arising from:

- Time taken off work.
- Damaged food, clothing or other items.
- Meals taken at restaurants or from takeaways.
- General compensation for inconvenience.

## **Important Notes**

1. Your product is designed and built for domestic household use only.
2. The guarantee will automatically be void if the product is installed or is used in commercial or non-residential domestic household premises, unless we have previously agreed to the installation environment.
3. The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided with your product.
4. Professional installation by a qualified Electrical Domestic Appliance Installer is recommended for all Washing Machines, Dishwashers and Electric Cookers (as incorrect installation may result in you having to pay for the cost of repairing the product).
5. Gas Cookers must be professionally installed by a Gas Safe (or Gas Networks Ireland for Republic of Ireland) registered gas installer.
6. This guarantee is given in respect of products purchased and used within the United Kingdom and the Republic of Ireland.
7. This guarantee is effective from the initial date of purchase of a new product from an authorised retailer and will be void if the product is resold.
8. This guarantee does not apply to graded sales (where the product is purchased as a "second").
9. Possession of a copy of these terms and conditions does not necessarily mean that a product has the benefit of this guarantee. If you have any questions, please call our Call Centre on the number set out above.
10. The Manufacturer reserves the right to terminate the guarantee if its staff or representatives are subjected to physical or verbal abuse in the course of carrying out their duties.
11. Optional extras, where available (i.e. extendable feet) are supplied on a chargeable basis only.

### **Does Beko offer replacements?**

This is a repair-only guarantee. On occasion, the Manufacturer may at its sole discretion, replace your product with a new product instead of carrying out a repair. Where a replacement is offered, this would normally be an identical model but when this is not possible, a model of similar specification will be provided. The Manufacturer will cover the costs and arrange for the delivery of the new product and for the return of the old product. Any costs related to disconnecting the faulty product and installing the replacement product will not be borne by the Manufacturer unless previously agreed to in writing. The original guarantee will continue to apply to the replacement product; the new product will not come with a new guarantee.

### **When will the repair take place?**

Our Engineers work Monday to Friday 9.00am to 5.00pm. Appointments outside these hours may be possible at the sole discretion of the Manufacturer but cannot be guaranteed. Whilst our Engineers will endeavour to minimize inconvenience and to meet requests for specific timed appointments, this cannot be guaranteed. We will not be liable for delays or if it is unable to carry out a repair because a convenient appointment cannot be arranged.

### **Will there be any charge for the repairs?**

It is your responsibility to provide evidence to the Engineer that your product is covered by this guarantee with a proof of purchase. The Manufacturer reserves the right to charge for the reasonable cost of any service call if:

- You cannot provide evidence that your product is covered by this guarantee.
- Where a service call has been made and the engineer finds that there is no fault with your product.
- That your product has not been installed or operated in accordance with the User Instructions Booklet.

- That the fault was caused by something other than faulty materials, defective components or manufacturing defects.
- For missed appointments.

Payment of these costs are due immediately upon the Engineer providing you with an invoice. The Manufacturer reserves the right to terminate the guarantee if you fail to pay the costs for the service call in a timely manner.

If you are a resident of the United Kingdom, this guarantee will be governed by English law and subject to the English Courts, save where you live in another part of the United Kingdom, in which case the law and courts of that location will apply.

If you are resident in the Republic of Ireland, this guarantee will be governed by Irish law and the Irish courts will have jurisdiction.

This guarantee is provided by Beko plc. Beko House, 1 Greenhill Crescent, Watford, Hertfordshire. WD18 8QU.

Beko plc is registered in England and Wales with company registration number 02415578.

## **BEKO UK AND IRELAND BUILT-IN APPLIANCES GUARANTEE TERMS AND CONDITIONS**

If you have purchased a built-in or integrated appliance, and registered it within 90 days of purchase by completing the online registration form, then the standard 12 month guarantee will be extended to 24 months, under the same terms and conditions as detailed in our Standard Guarantee Terms and Conditions.



## HOW TO OBTAIN SERVICE FOR YOUR APPLIANCE

Please keep your purchase receipt or other proof of purchase details in a safe place; you will need to have this documentation available should the product require attention under guarantee.

Please take a few moments to complete the details below, as you will need this information when you call us, or to use our online services. When you call us you may be required to input your serial number into your telephone keypad. For help please visit [beko.co.uk/support/model-finder](http://beko.co.uk/support/model-finder)

- The product model number is printed on the Operating Instruction Booklet / User guide.
- The product model and serial number is printed on the Rating Label affixed to the appliance.
- The Retailer (Purchased from) and Date of purchase will be printed on your purchase receipt or other proof of purchase paperwork.

Recording of these details alone will not count as proof of purchase. A valid proof of purchase is required for requesting service under guarantee.

Model number	Serial number	Purchased from	Date of purchase

### **For service under guarantee or for product advice please call our Contact centre**

Before requesting service please check the troubleshooting guide in the Operating Instructions booklet, as a charge may be levied where no fault is found, and even though your product may still be under guarantee.

After arranging service the area around the product must be easily accessible to the Engineer, without the need for cabinets or furniture to be removed or moved.

**It is your responsibility to ensure our Engineers have a clean and safe environment to carry out any repairs.**

Please have your Model number and Serial number available when you call us, as you may be required to input your serial number into your telephone keypad during your call.

UK Mainland & Northern Ireland:

**0333 207 9710**

*Landline or mobile calls to 0333 numbers cost no more than calls to geographic numbers 01 or 02, and are charged at the basic rate. Calls from landlines and mobiles are included in free call packages but please check with your telephone service provider for exact call charges.*

Republic of Ireland:

**01 862 3411**

### **Service once the manufacturers guarantee has expired**

*If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document, otherwise please call us using the appropriate number above, where service can be obtained at a charge.*

*Should you experience any difficulty in obtaining service please call us on **0333 207 9710** or **01 862 3411***

### **Contact us through our website**

Send us a secure message through our online contact us form. Please visit our website, click Contact Us and choose a product support topic from the list of options. Complete the required details and click send message.

### **Product registrations**

For UK and Republic of Ireland product registrations please visit [grundig.co.uk/register](http://grundig.co.uk/register).





BEKO plc  
Beko House  
1 Greenhill Crescent  
Watford  
Hertfordshire  
WD18 8QU  
Tel: 0845 6004911  
Fax: 0845 6004922  
e-mail: [service@beko.co.uk](mailto:service@beko.co.uk)  
website: [www.beko.co.uk](http://www.beko.co.uk)

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